



## COMMUNITY SERVICES DEPARTMENT

### Patron's Code of Conduct

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The Township of Scugog Community Services Department is proud of the facilities, programs and services we provide to our residents and patrons. In order to ensure a safe and pleasant experience for all during your visit, we ask that you comply with the Patron's Code of Conduct listed below.

**The Patron's Code of Conduct is anchored on the premise of respect:**

- **Respect for other patrons**
- **Respect for Staff**
- **Respect for our facility**

**Guiding Principles of Respect can be shown by:**

- **Being polite and using appropriate language**
- **Having a positive attitude towards the facility, Staff and other patrons**
- **Treating other patrons and Staff the way you wish to be treated**
- **Following the Code of Conduct**

**Please refrain from the following activities:**

- Vandalism or damaging of any component of the facility.
- Behaving in a manner which may interfere with the enjoyment of the facilities or programs by other patrons, cause damage to the facility or be considered harassing and/or abusive toward patrons, Staff and other members of the public (i.e. running, horseplay, fighting, spitting, swearing, threatening language, intimidating behaviour, littering).
- Wearing clothing or apparel that intentionally hides the identity of an individual, except for religious purposes.
- Using in-line skates, skateboards, scooters, wheelies etc.
- Distributing and posting flyers or other literature, or soliciting of products and services, without the expressed permission of the Community Services Department.
- Using photographic capable equipment, such as cellular phones, personal digital assistants and cameras in the change rooms and washrooms.
- Bringing any animal into the facility without the permission of the Community Services Department (excluding special aid animals).

Children ages 9 and under, not participating in a scheduled activity or program, must remain under the direct supervision of an adult or responsible guardian of at least 14 years of age. Direct supervision is defined as the child or children being in sight of the parent or guardian at all times.

**Failure to respect the Patron's Code of Conduct may result in your removal from our Facilities and or Programs.**